

TODAY

INTRODUCTION TO THE PARTNERS

"HOW LOUD IS YOUR ECHO?" AN APPROACH TO CITY & NATION BRANDING

"CREATE LEGACY" A FRAMEWORK FOR BRAND SL

"1996"
WORLD WINNING STRATEGIES FOR BRAND SL

A&P

ABOUT THE PARTNERS

WE CREATE, CULTIVATE AND INSPIRE BRANDS FOR THOSE WHO ASPIRE TO LEAD

75 PEOPLE IN LONDON, NEW YORK AND SINGAPORE

THE MOST AWARDED BRAND AGENCY AT CANNES

30 YEARS EXPERIENCE

PART OF WPP SINCE 2000











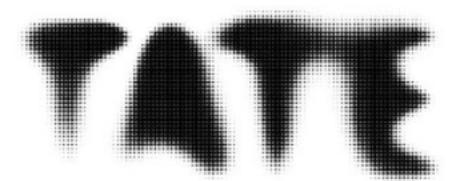














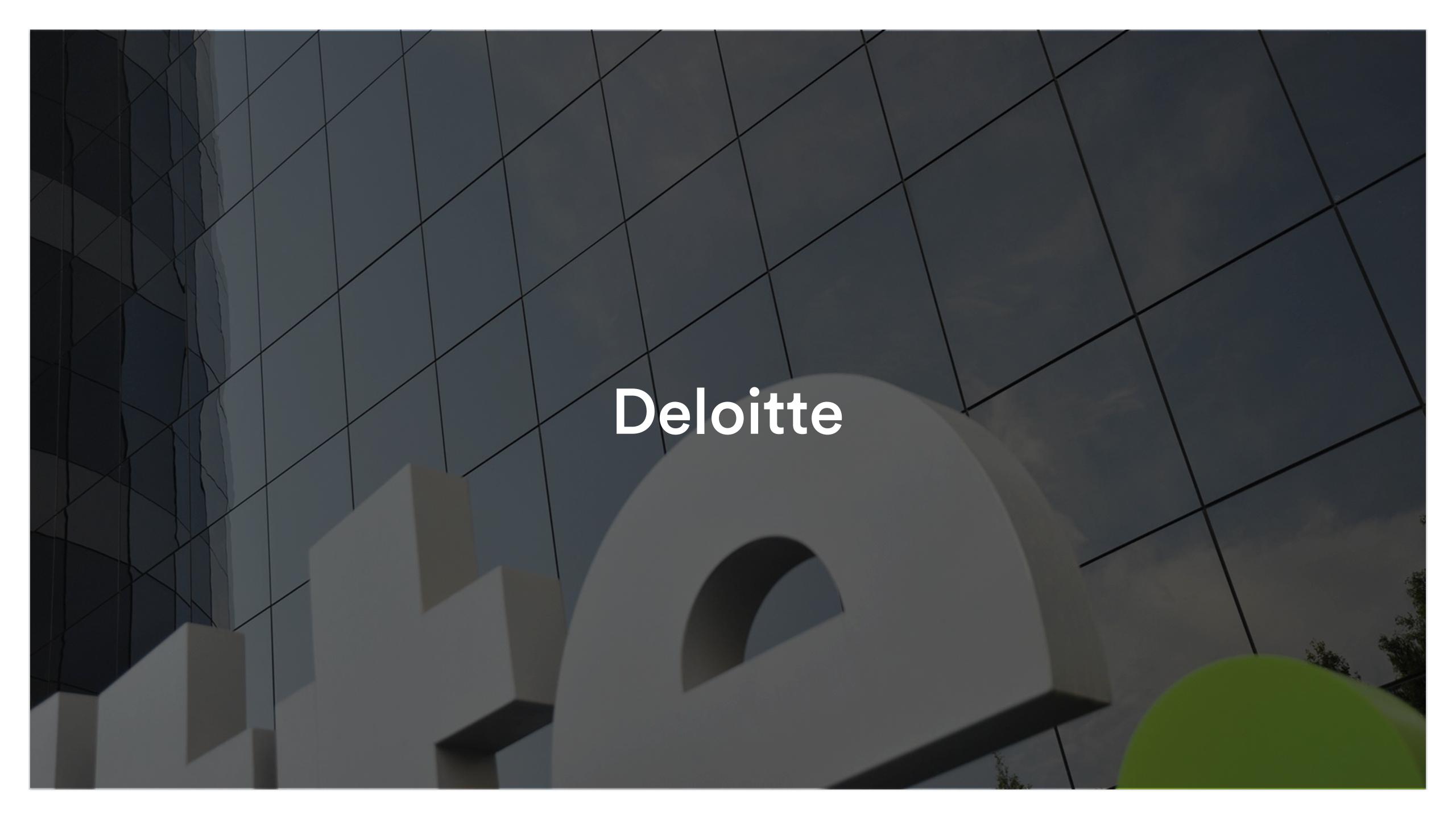












DELOITTE

From 130,000 to 210,000 people. From revenues of \$23bn to \$32bn. And from number four in the Big Four to market leader. Deloitte's is a multi-year, multi-market, multi-media story of global ambition realised.

Deloitte is a global business of considerable scale and complexity. In 2007, Deloitte came to us with a bold ambition: to redefine the global professional services market, to break out of the Big Four and to become a category of one.

We realised that delivering this ambition was not about defining a program of work but about defining a strategic relationship.

Nine years on, and we continue to be Deloitte's strategic brand advisers. The organic nature of our relationship has seen us develop a global brand strategy that includes myriad ideas for digital media, environments, internal communications, the global Green Dot campaign, the most talked about installations in Davos and a refreshed brand identity. Few of these projects were defined at the beginning, but are the result of unique insights, creative thinking and genuine collaboration between us.



OVERVIEW

BRAND STRATEGY

Our approach to this programme was not to define a rigid process, but to define a way of working with Deloitte that would stand up to the highest levels of intellectual scrutiny (scrutiny is their business) and combine with our own creative intelligence to interrogate, challenge, persuade and convince. Following an intensive period of familiarisation and fact-finding, we envisioned six potential brand territories for Deloitte and explored these in workshops with the client.

Together we developed a powerful core idea of Always One Step Ahead underpinned by three distinctive attributes: Anticipation, Pragmatism and Relentlessness. We then defined, in detailed terms, how this could be delivered to talent, clients, society and within Deloitte.

We created a brand book to launch the idea to employees. The word brand is nowhere to be seen in this book. Just wonderful and inspiring stories that touch on the attributes of Always One Step Ahead and allow people to come to their own conclusions. The book was also created as an interactive ebook and series of video podcasts.

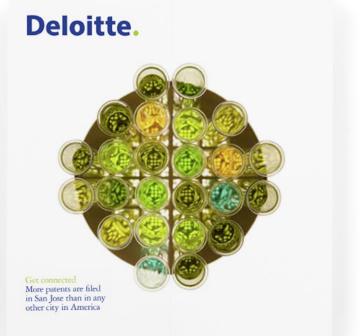


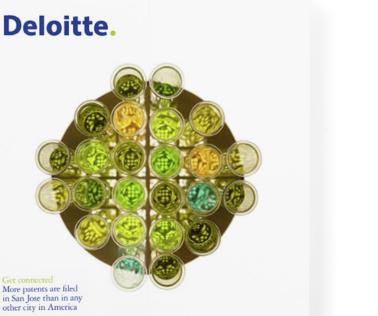
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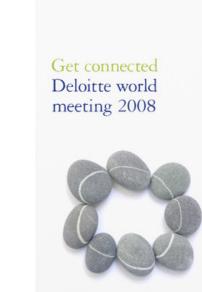
BRAND IDENTITY

Thousands of people all around the world use the Deloitte visual identity every day. To resolve the complications and contradictions of this enormous system, and move it a step ahead, we used a single word. Focus. Fewer colours, fewer typefaces, fewer image styles, fewer words. More clarity, more impact, more distinction, more consistency. To manage the visual identity we completely rebuilt Deloitte's online brand management site, BrandSpace.

This has comprehensive and constantly updated guidance on every aspect of the identity, from sonic branding to app design. We continue to evolve the identity to keep pace with changing communications channels and the new products and services which Deloitte offer.

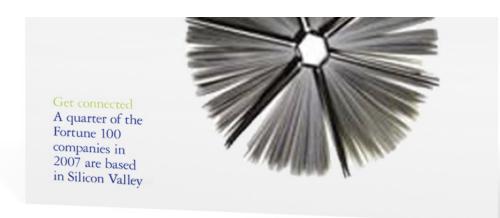


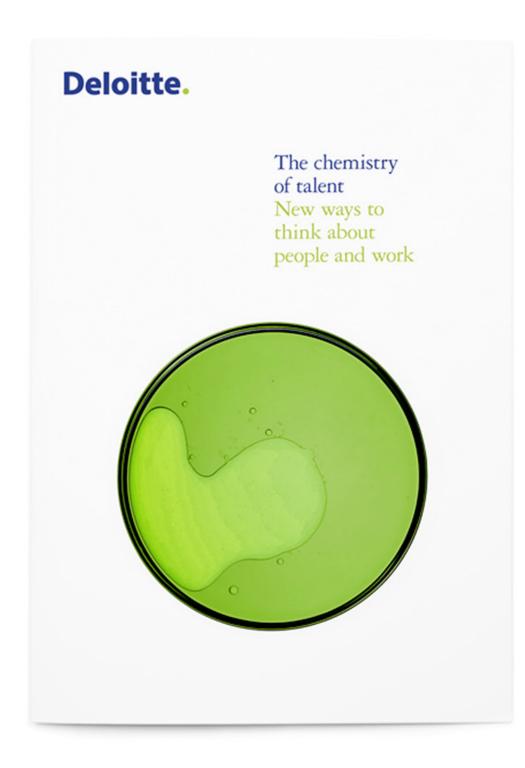




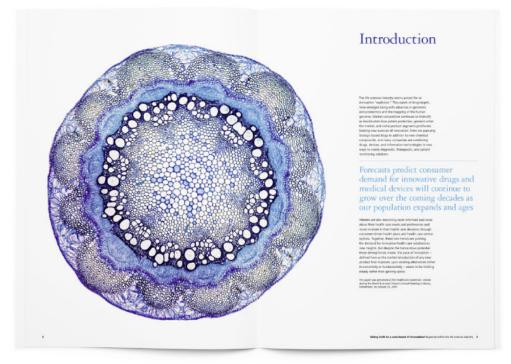
Deloitte.











We translated the core brand idea of *Always One Step Ahead* across a broad range of internal and external activations, from advertising to digital, environments to thought-leadership, internal campaigns to societal initiatives.





GLOBAL ADVERTISING



ENVIRONMENTS



EXTERNAL COMMUNICATIONS



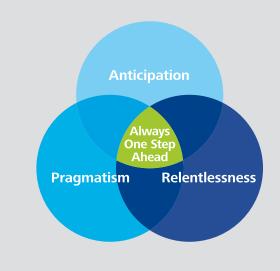
EXPERIENCES AND EVENTS



PRODUCTS AND MERCHANDISING



INTERNAL ENGAGEMENT



BRAND STRATEGY



INTERACTIVE



THOUGHT LEADERSHIP



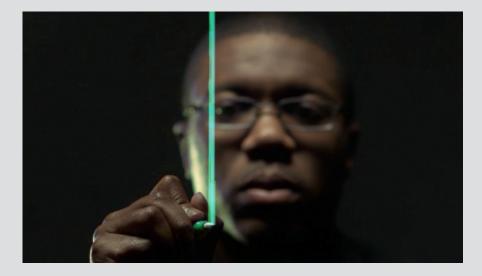
INNOVATION



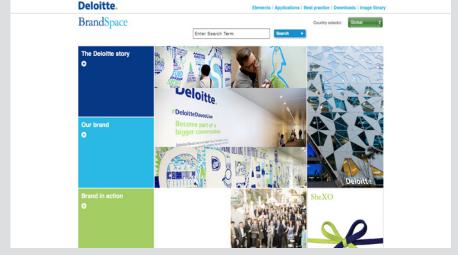
SOCIAL



STRATEGIC CONSULTANCY



FILM



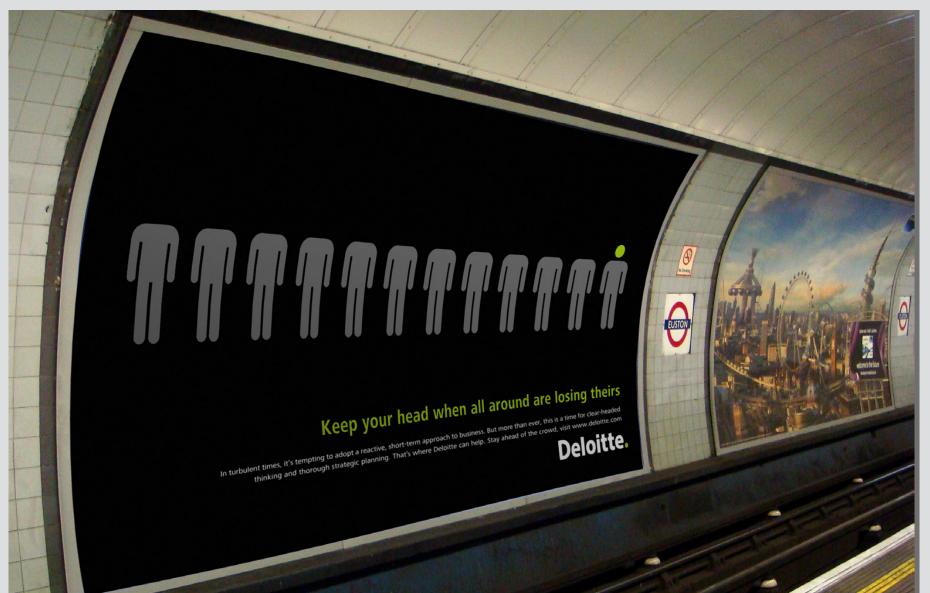
BRAND GUARDIANSHIP

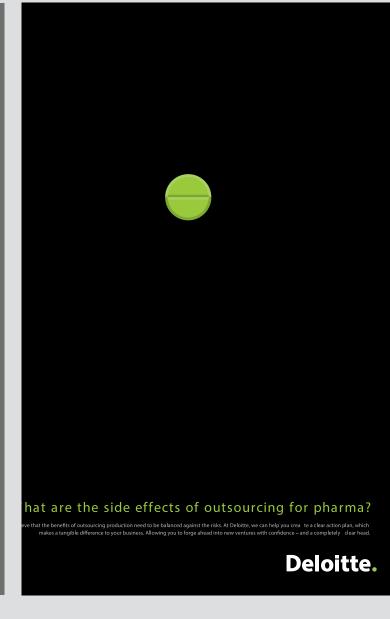
DELOITTE GREEN DOT CAMPAIGN

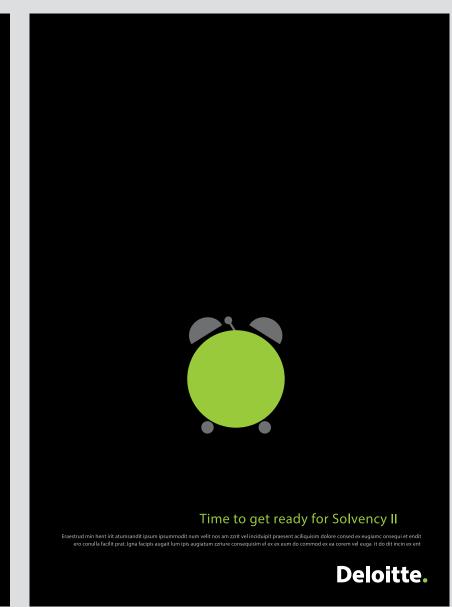
We created a bold approach to global advertising which made a hero of Deloitte's recognisable graphic asset, the Green Dot, to illustrate the Deloitte benefit in communications.

The visual impact, conceptual clarity and executional flexibility of the campaign has been so successful around the Deloitte world that many thousands of ads have now run in more than 50 countries, defining a global communication style for the business.

The Green Dot campaign has become the single most successful communications concept in the history of the firm.





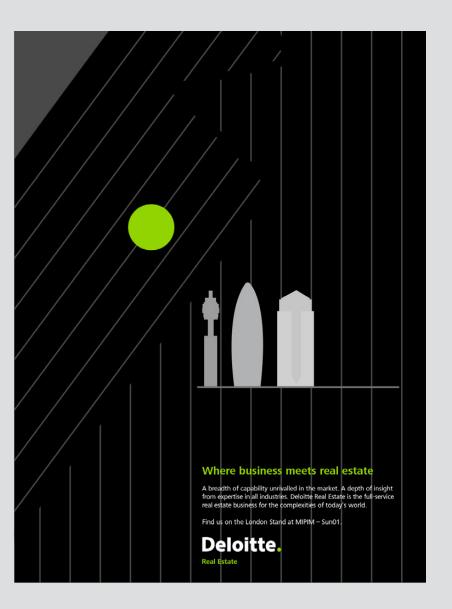






DELOITTE REAL ESTATE

Green Dot campaign applications aimed to build the profile of the real estate practice in the UK, enabling Deloitte attract talent and high profile clients. We translated the campaign into the brand initiatives launched at MIPIM, showcasing Deloitte Real Estate offering to 21,000 property professionals in a four-day event.









DELOITTE US CONSULTING

We were asked to develop the Green Dot campaign to position Deloitte Consulting among its more recognized peers – Accenture, McKinsey and IBM.

Building on the idea of 'Confidence' we challenge the industry conventions – rather than showcasing success client stories, we placed a single impact message at the heart of the campaign. The campaign is centred on the idea of impact and Deloitte's readiness to tackle the most complex questions in business, with the design language inspired by the Green Dot campaign, driven by the bold ambition and executed with confidence, inherent to the business.

The campaign piloted in October 2014 in Forbes,
HBR and Fast Company, along with airport
billboards throughout the US. The print and outdoor
communications were accompanied by the
microsite that connected impact messages to
Deloitte thought leadership content. Initial results
indicate Deloitte Consulting experienced significant
increased awareness along with strong trending
results from peer analysts reports.





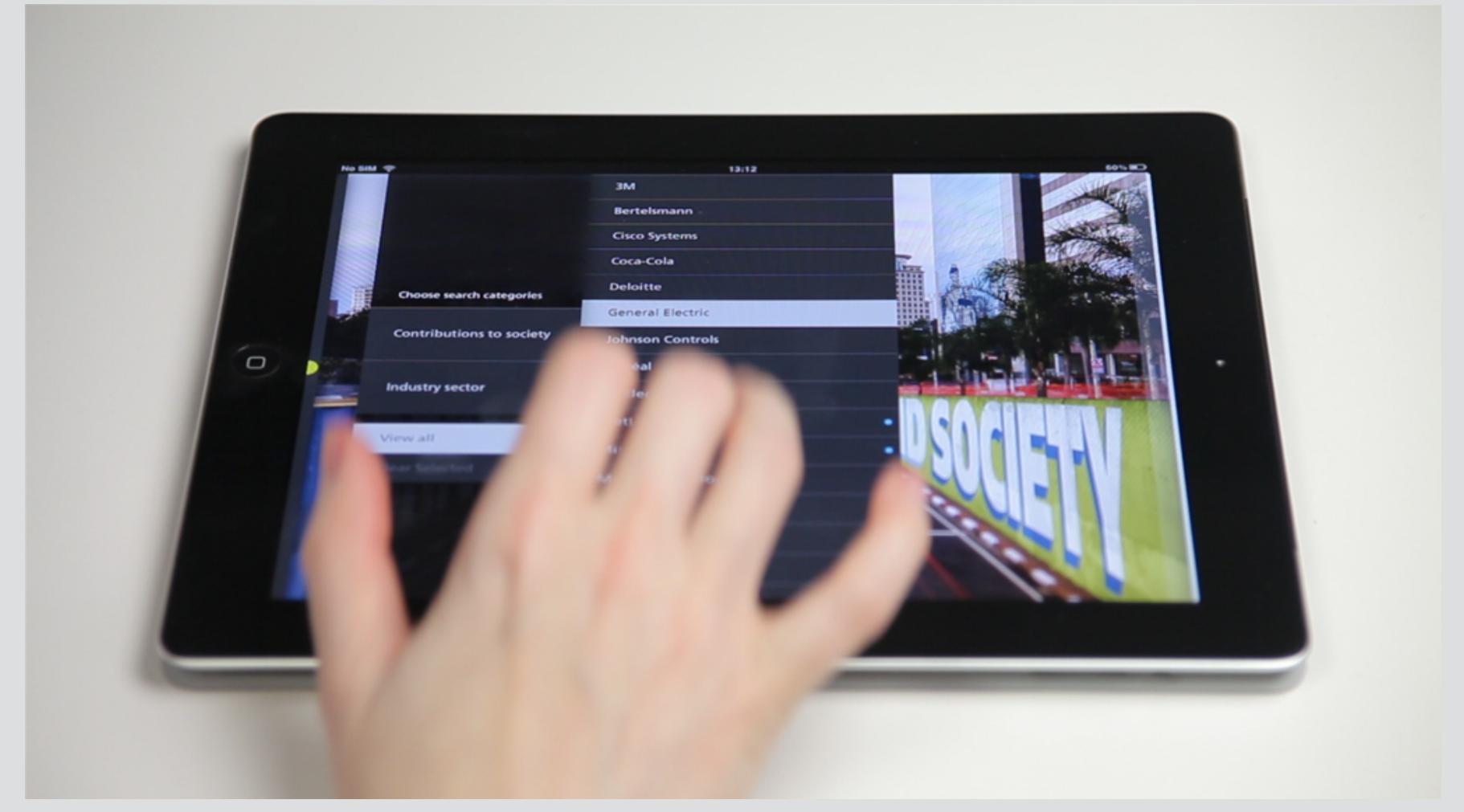




BUSINESS REIMAGINED APP

Created to facilitate informal conversations between Deloitte and senior executives, and help them understand different business approaches.

- An app with three main interactive options for different styles of conversation
- Added functionality to allow the journey detail to be shared post conversation
- Content can be updated to keep the app relevant as conversations evolve



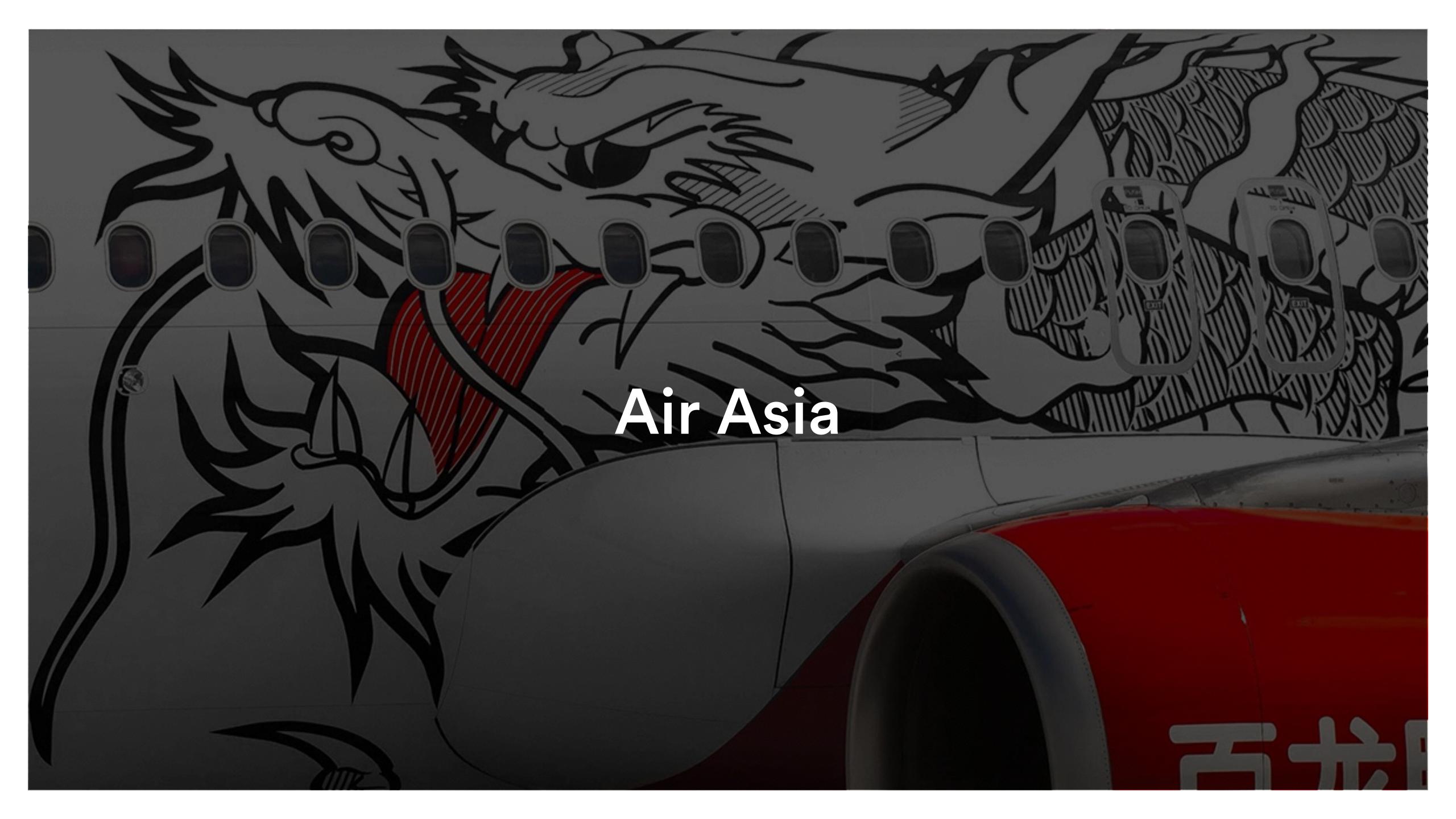




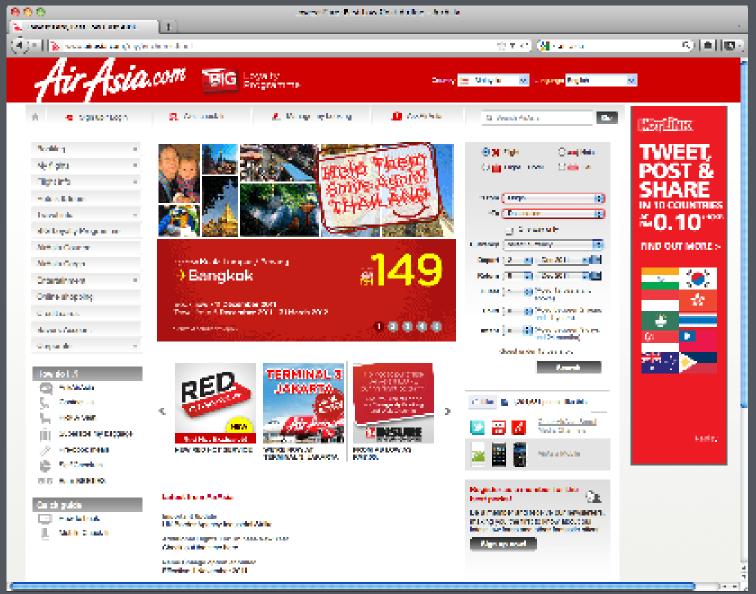
FOR THE PAST SEVEN-PLUS YEARS, DELOITTE GLOBAL AND SELECT MEMBER FIRMS IN OUR NETWORK HAVE TURNED TO THE PARTNERS AS STRATEGIC BRAND ADVISORS. THROUGH THEIR UNIQUE INSIGHTS, CREATIVE THINKING AND HIGHLY PERSONAL APPROACH, THEY HAVE HELPED TO BOTH DEFINE AND ACTIVATE A BRAND STRATEGY WHICH HAS HELPED CREATE WORLDWIDE DISTINCTION FOR DELOITTE. THEIR IMPACT CAN BE SEEN IN OUR LEADING-EDGE VISUAL IDENTITY SYSTEM, GREEN DOT AD CAMPAIGN, WEF/DAVOS BRANDED INSTALLATION, AND MYRIAD BRAND ENGAGEMENT EXERCISES.

BRIAN RESNICK
DIRECTOR GLOBAL BRAND & COMMUNICATION SERVICES





BEFORE



















&G | Moving Forward | April 2016

BRAND IDENTITY

Our first challenge was how to harness the powerful AirAsia red, but make it more distinctive. Our answer, quite simply, was to reduce it. Less red. And against a new blackand-white background, the AirAsia red stands out more, looking stronger, fresher and bolder. The wordmark is now a simple red badge, set off against a more dynamic patterned look that creates some contemporary dash.

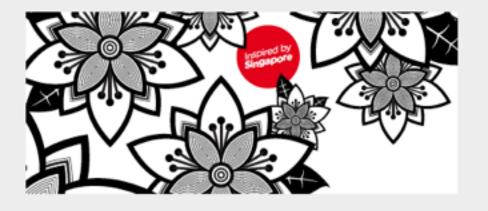
Next we were asked to celebrate
AirAsia's pan-Asian heritage and affiliations.
We designed a series of black and white
patterns inspired by the cultures of
Asian destinations to complement the new
AirAsia logo. Creating inspiration for
AirAsia's own internal designers and giving
them loads of designs to play with
to keep the look fresh.







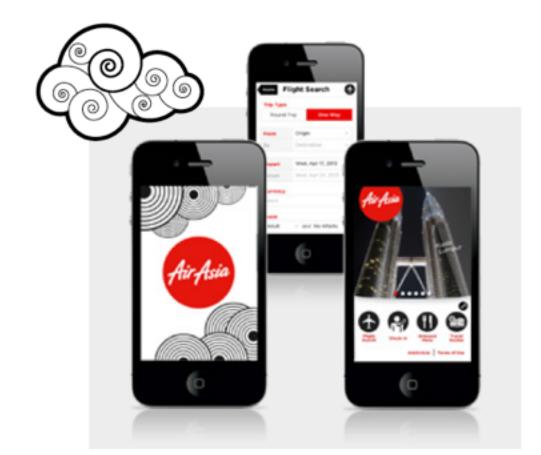








From the booking app and website to the check-in counter, to on-board merchandise, we have translated the AirAsia brand across the entire customer journey.



BOOKING APPS



DIGITAL INTERACTIVE GUIDELINES



INTERNAL COMMUNICATIONS



ONLINE CHECK-IN AND REMINDERS



GLOBAL ADVERTISING



IN FLIGHT COMMUNICATIONS



DESTINATION MERCHANDISE



LIVERIES



SPONSORSHIP



BRAND IDENTITY

IT'S ALL IN THE NAME

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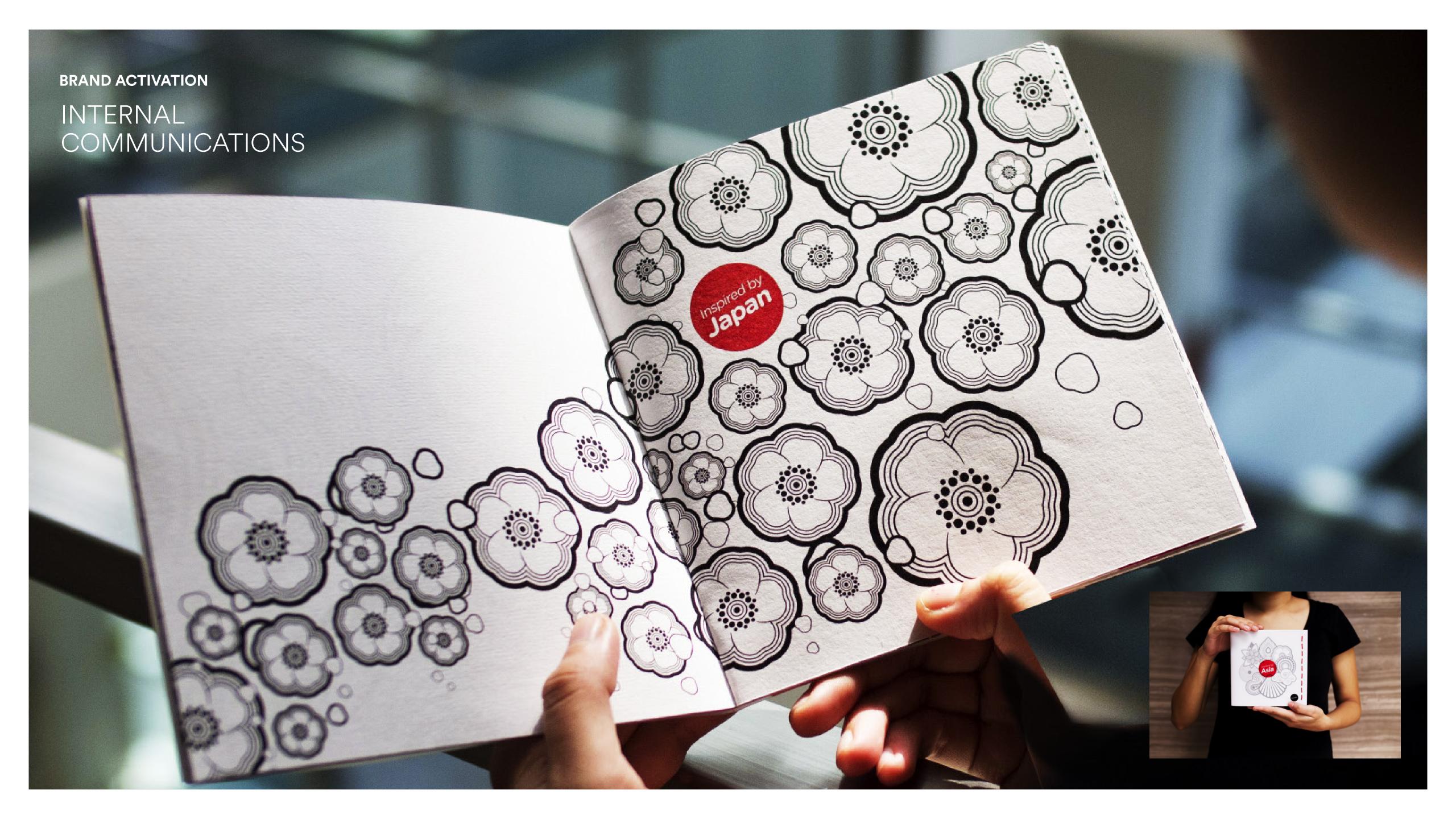
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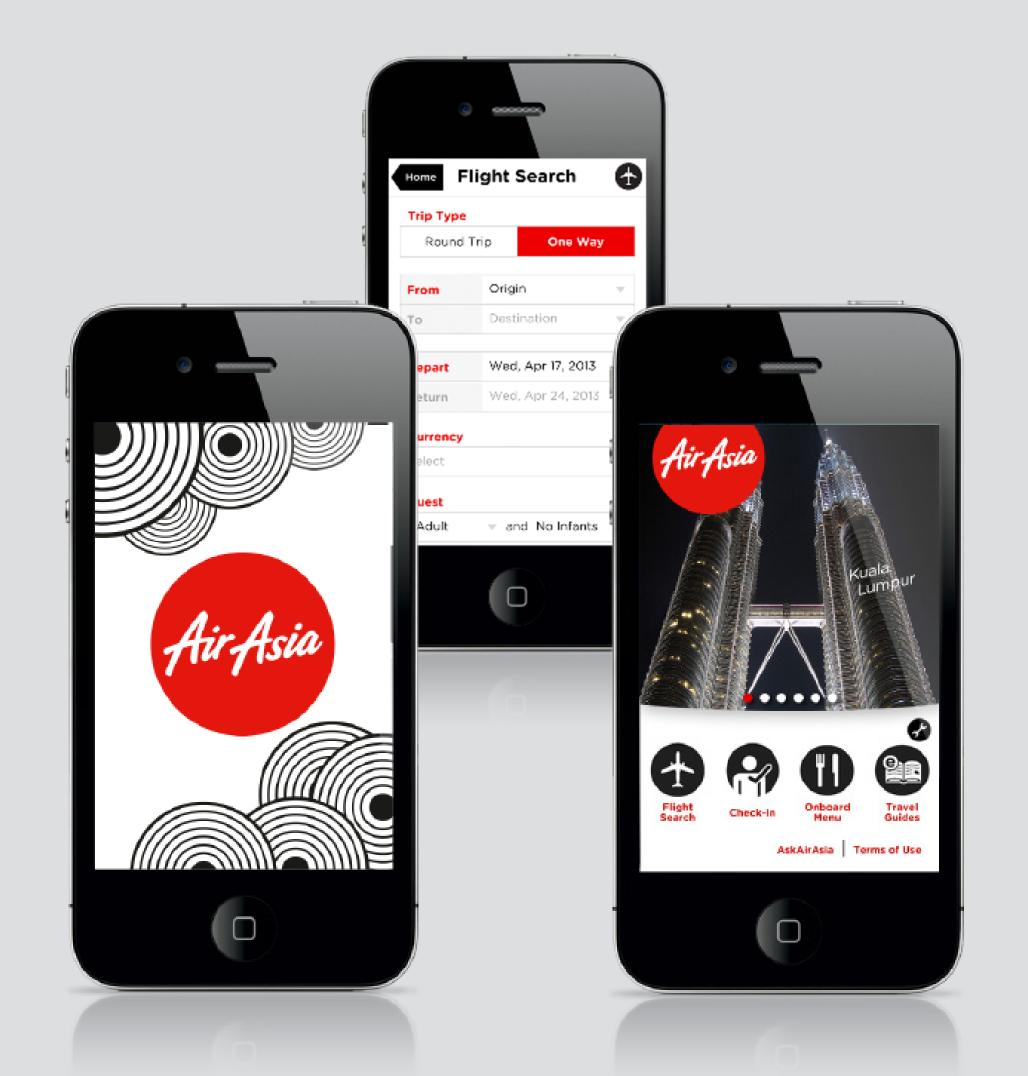
BRAND GUARDIANSHIP

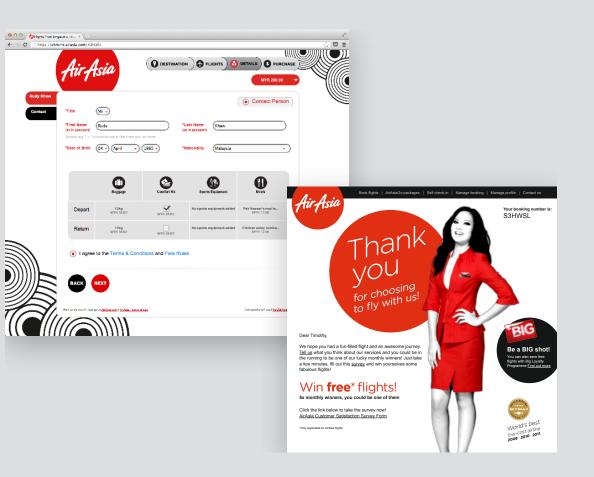
DIGITAL GUIDELINES





BOOKING APPS & DIGITAL CHECK IN





SALES AND CHECK IN





GLOBAL ADVERTISING







OVERVIEW

INCLUDING IN-FLIGHT MATERIALS



ARCHITECTURE

A FAMILY OF BRANDS



have done to give us a refreshing 360 brand approach. We love their concept which truly captures our brand personality - bold, innovative and fun. Of course, what makes our own partnership fun is that they are professional and easy to work with!

KATHLEEN TAN

REGIONAL HEAD OF COMMERCIAL, AIRASIA



GLOBAL SCENARIO: MANY BRANDS = CROWDED MARKETPLACE

















THE FUTURE IS

here

Technology Australia

PERCEPTIONS SHAPE BRANDS

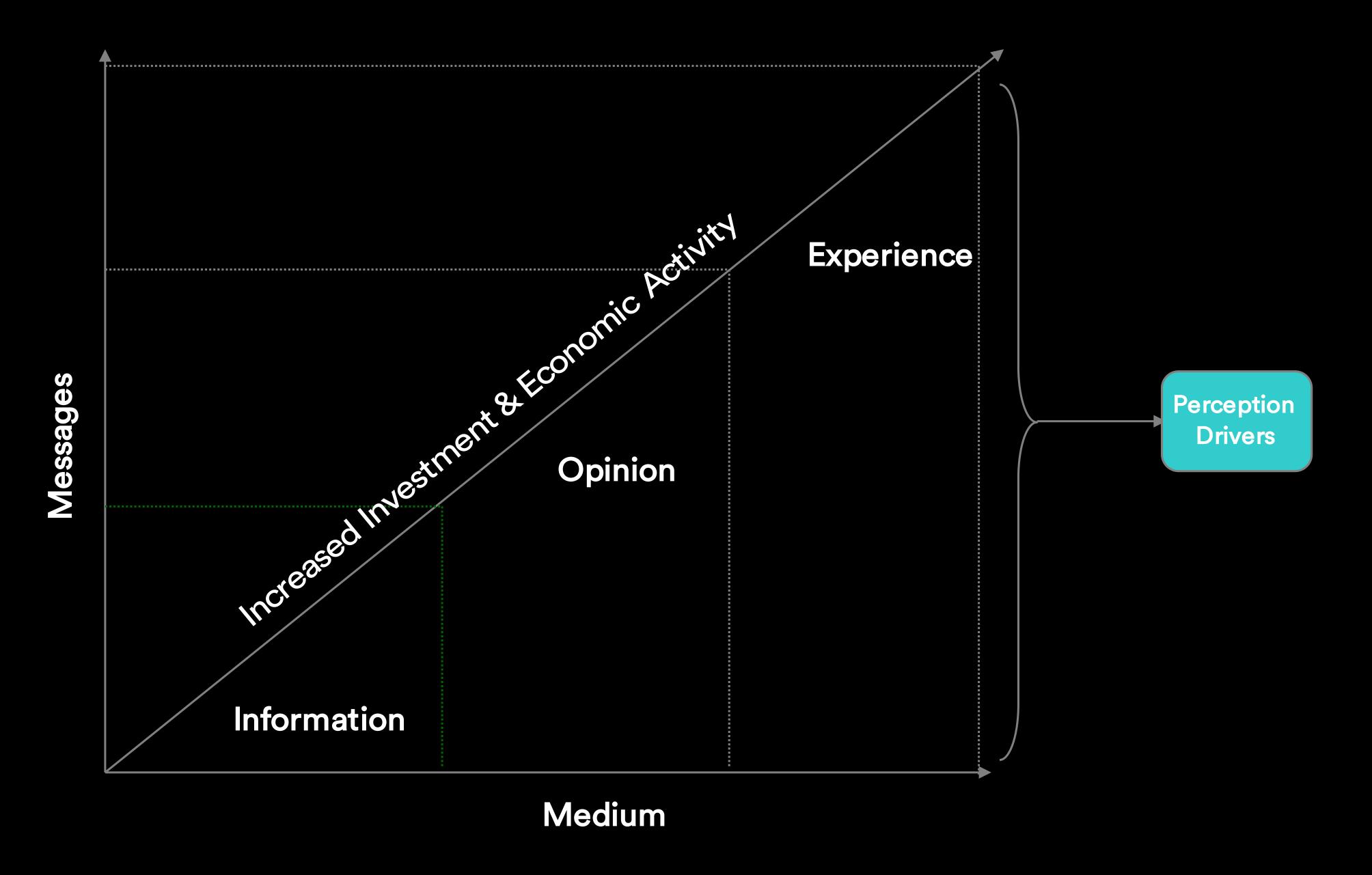
BRANDS ARE BASED ON PERCEIVED TRUTH

DECISIONS ARE DRIVEN BY A SET OF EXPERIENCES = WHAT IS
HEARD, READ & SEEN

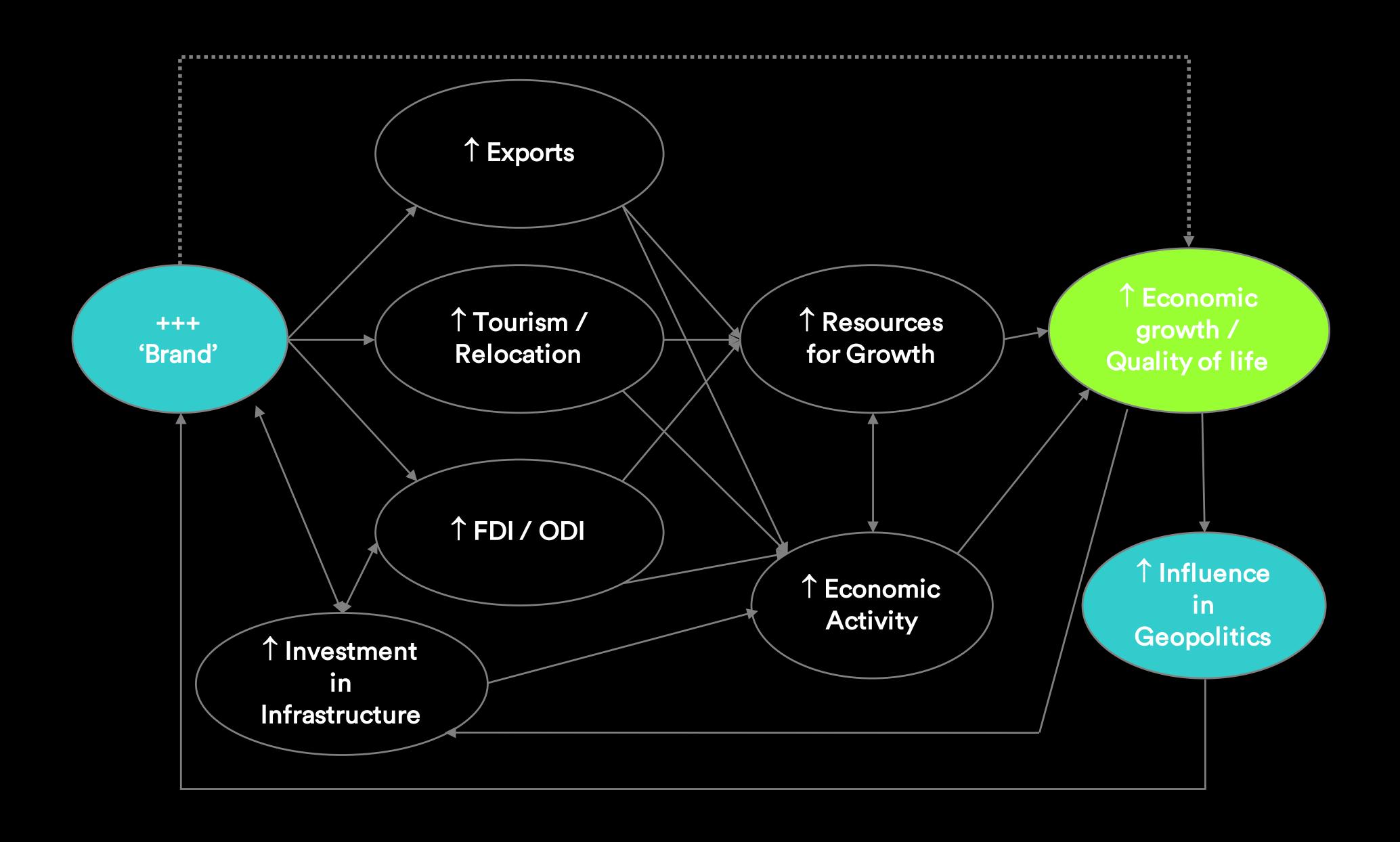


- TYPICALLY, AWARENESS LIMITED TO NAME RECOGNITION
- IN THE ABSENCE OF ALIGNED & COHERENT MARKETING, STEREOTYPES DOMINATE PERCEPTION

SUSTAINED PERCEPTION MANAGEMENT (5-10 YEARS)



STRONG BRAND = KEY DRIVER FOR INVESTMENT/ECONOMIC GROWTH/QUALITY OF LIFE



"Competitive strategy is about being different. It means deliberately choosing a different set of activities to deliver a unique mix of value."

A CONTRARIAN APPROACH TO BRAND BUILDING 2/2

Influential Global Diverse **Echo Networks** Perception Experience Design / Experience Perception Management Perception Strategy

Competitive Positioning

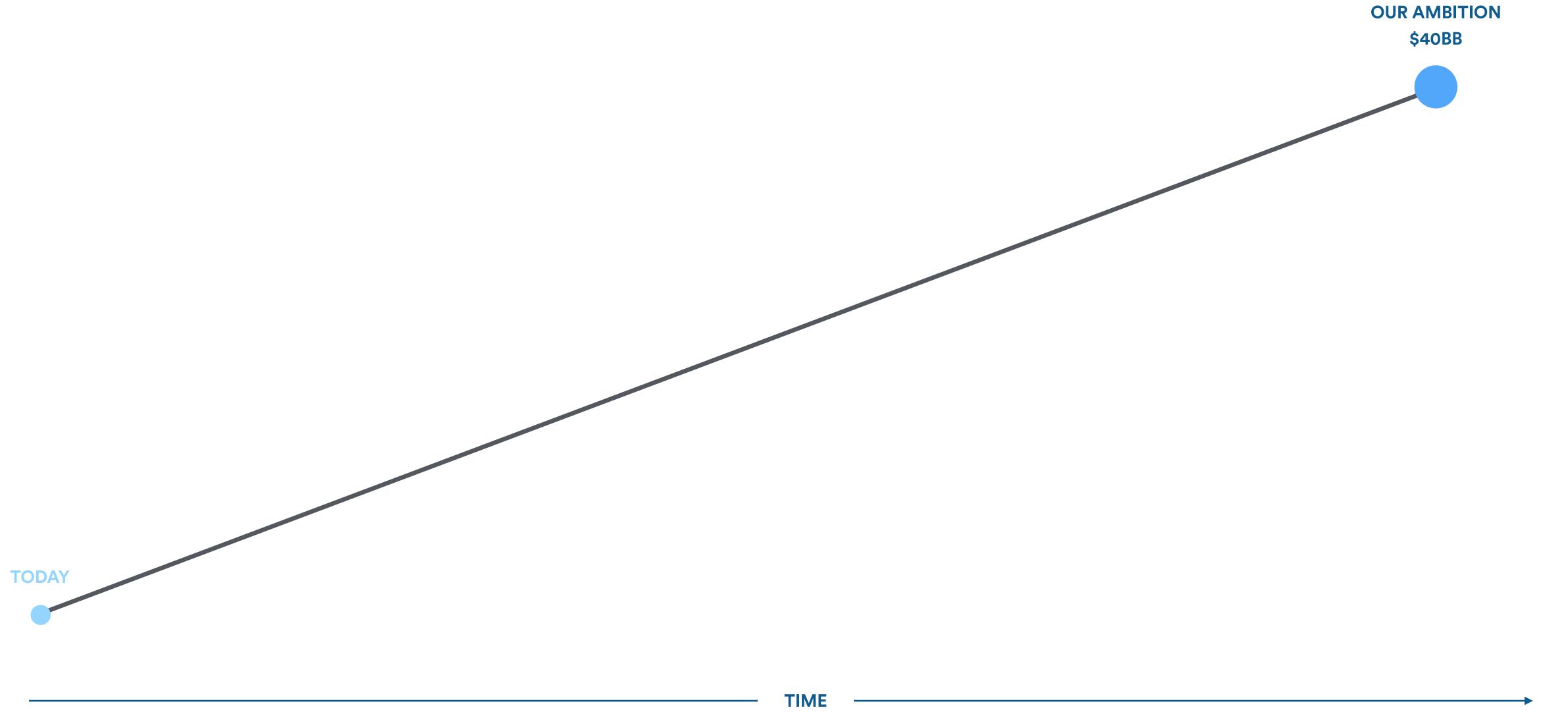
LESSONS FROM BRAND INDIA



THE PROOF POINT

	EAR 00-01	FDI INFLOW	GROWTH	
200	00-01			
		2463		
200	01-02	4065	65%	
200	02-03	2705	-33%	IBEF MOVES TO CII
200	03-04	2188	-19%	FUND TO FOUNDATION
200	04-05	3219	47%	WWW.IBEF.ORG
200	05-06	5540	72%	INDIA FASTEST GROWING FREE MARKET DEMOCRACY
200	06-07	12492	125%	INDIA EVERYWHERE AT DAVOS
200	07-08	24575	97%	INDIA EVERYWHERE CONTD
200	08-09	31396	28%	





016-2019

TODAY.

Brand Sri Lanka wants to de-link it's positioning from a South Asian nation to an Indian Ocean region nation. The Megapolis project, while compelling and visionary, requires enormous amounts of capital, talent and conviction. It also needs to balance strategy with execution, and build a strong foundation and template for cities, and sustainable growth, across the nation.

OUR JOURNEY: BEHAVE LIKE LEADERS

TODAY

INSIGHT.

Post the financial crisis, there is renewed belief in Asia, and specifically in India as an investment destination. SL can be a bolt-on investment destination, strategically and tactically.



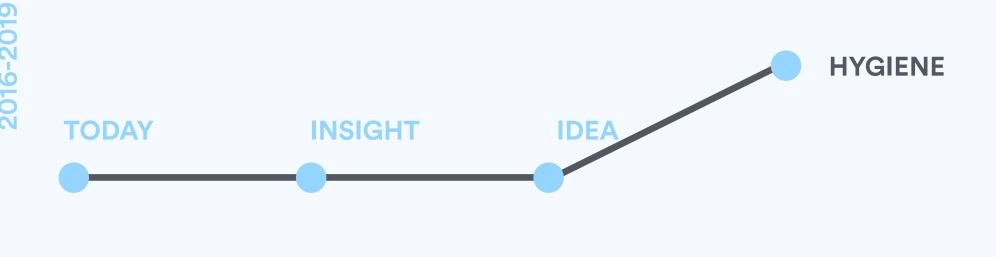
IDEA.

Position Sri Lanka an alternative to Singapore & Mauritius for foreign investors, and more specifically, investors targeting India.

TODAY INSIGHT IDEA

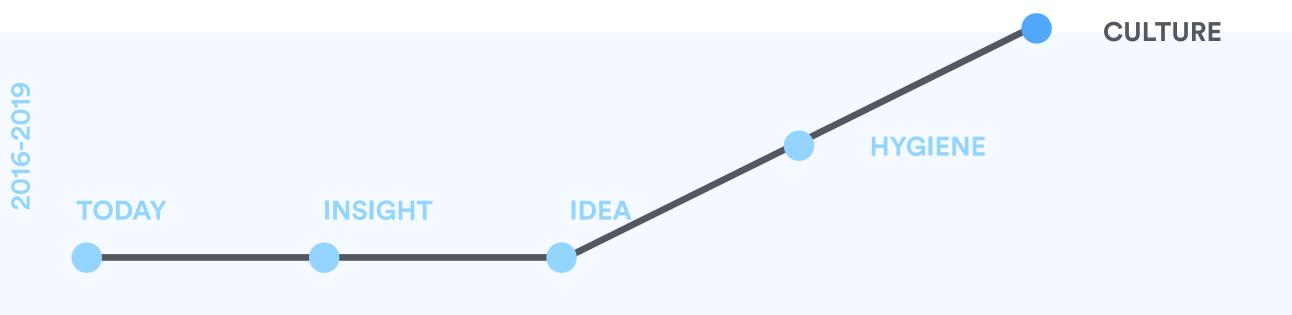
HYGIENE

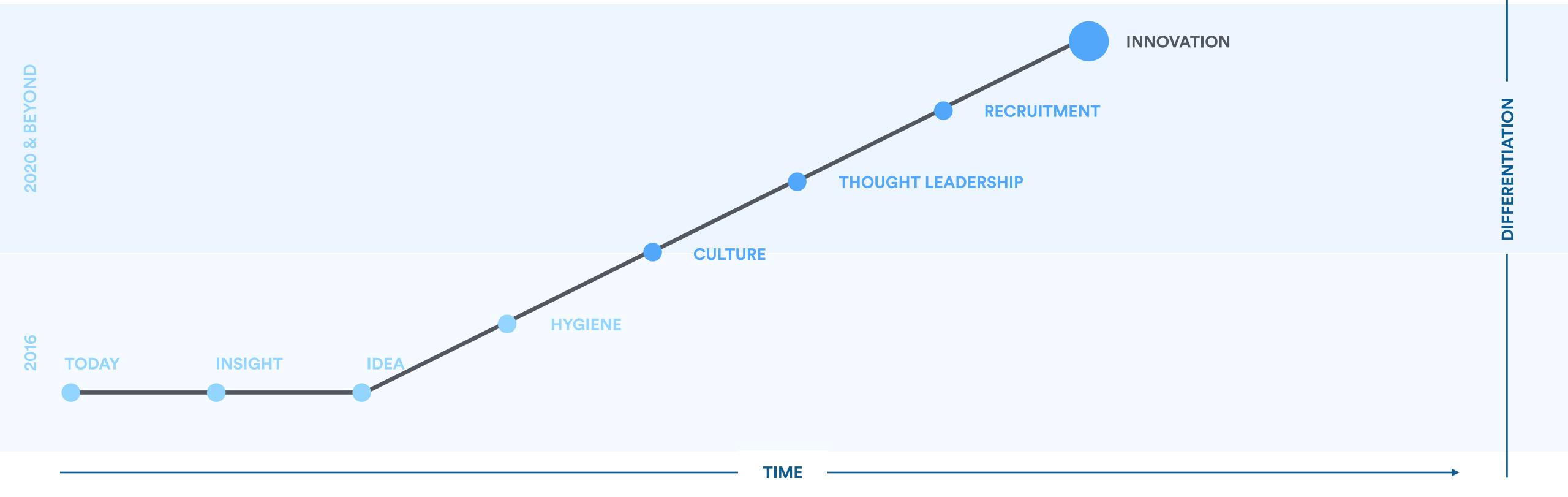
Brand SL resource centre - drive positive economic perceptions across the world. Economic data, success stories - root the story in facts, not opinion.

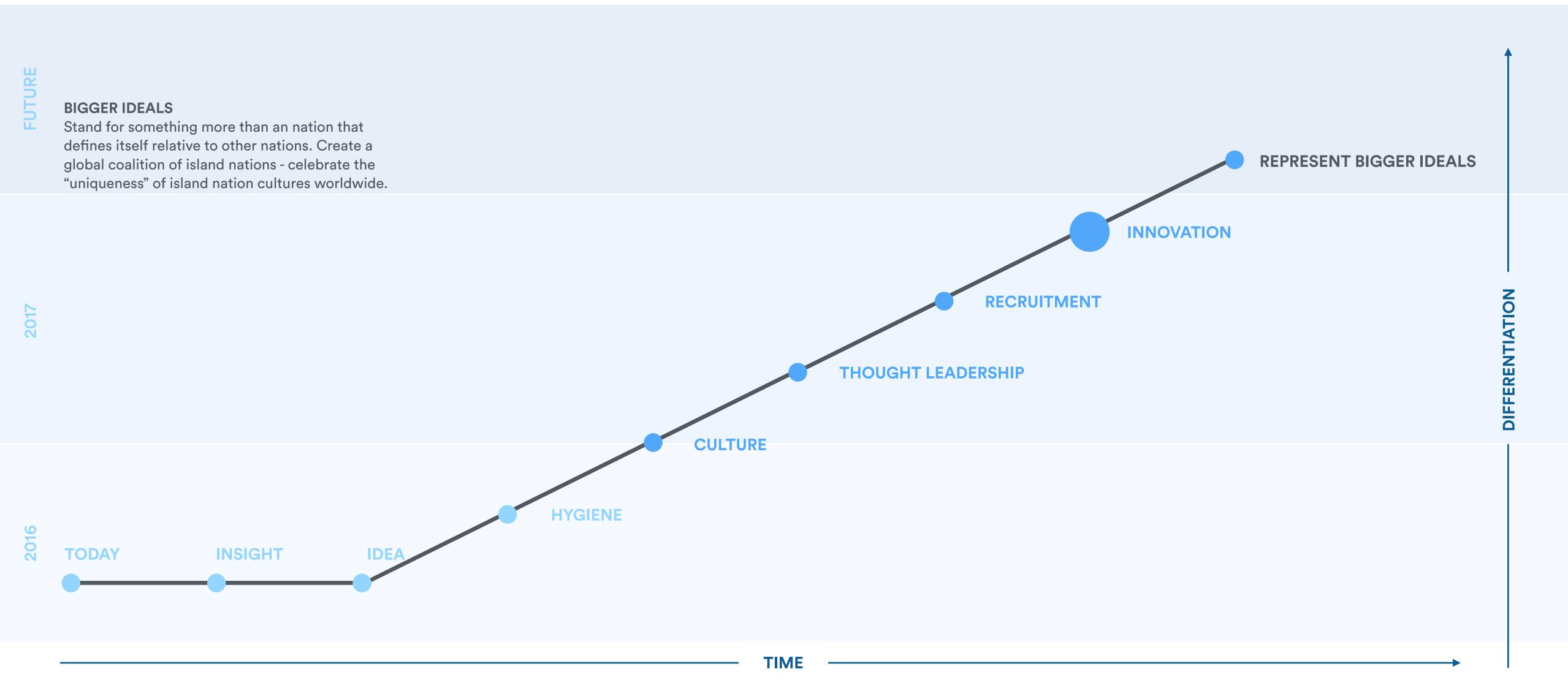


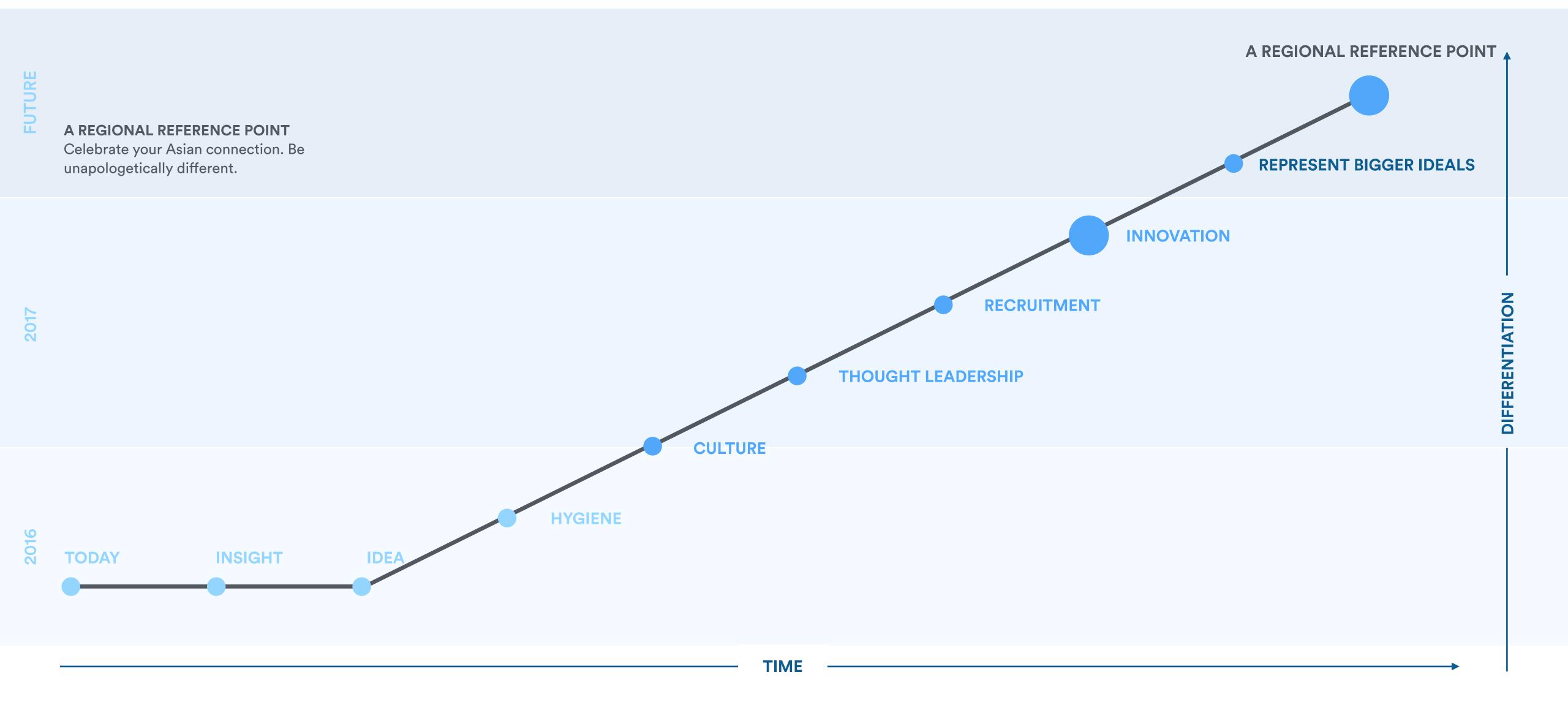
CULTURE

Optimism is a difficult to sell when branding nations. Market success stories internally and create optimism in Brand SL's present and future.











ENTREPRENEURSHIP: THE PURSUIT OF OPPORTUNITY BEYOND THE RESOURCES THAT YOU CURRENTLY CONTROL

THINK HORIZONTALLY BUSINESS LED, GOVT COORDINATED, COMMUNITY OWNED 30 YEAR VISION, 3 YEAR IMPLEMENTATION HORIZON RECONCILE, RENEW, RELAUNCH HUMAN CAPITAL IS KEY FINANCE <--> FUN MASTER DEVELOPER APPROACH BRANDS <--> BUILDINGS HERITAGE <--> ECONOMIC DRIVER MEGA-EVENTS <--> CATALYSTS





A VOLVO OCEAN RACE STOPOVER

Stopovers are at the heart of the Volvo Ocean Race. Unforgettable entertainment, world-class hospitality, exciting racing, educational activities, cultural showcases and international exposure provide a unique platform for the host port, built around a Race Village that buzzes with activity.

Throughout the build up to the race, and the 9 months of the race itself, Volvo Ocean Race activates global marketing and promotion across its entire media platform, providing host cities extensive opportunities to showcase their natural environment, iconic venues and market-leading event hosting capability.

Stopovers are where race sponsors activate, filling their corporate pavilions with interactive brand and product-related displays and demonstrations, seminars and conferences, creating innovative content and bringing in thousands of corporate guests. In short a Stopover provides a first class platform for trade and business activity.



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